

TERMS & CONDITIONS

It is required that all the following terms and conditions are adhered to at all times. If you do not agree with or follow these, we reserve the right to cancel your session and cease your activity.

- All slope users have a duty of care to take measures to avoid injury to themselves and others.
- It is our duty to monitor the participation of your activity. Any decision made by staff is final. Rudeness towards staff will not be tolerated.
- Parents/guardians are responsible for the supervision of their children. We request you familiarise yourself with the relevant rules and information to help staff enforce with minors.
- Footsteps, seating areas and paths are provided for safe movement whilst on site. We request slope users and spectators keep to these designated areas and not venture on to grass/fenced off areas.
- No refund will be offered as a result of mechanical failure of any uplift facility.
- Bookings will go ahead at all times, regardless of weather, unless staff deem it unsafe to continue.
- Any person deemed to be acting in an unsafe, destructive, disruptive or aggressive manner or deemed to be under the influence of alcohol or drugs will be removed from the activity or site without refund or credit.
- Ski and board lessons:
 - Tuition is only permitted by authorised instructors.
 - Lessons run at the pace of the least experienced and at a level deemed safe by the instructors
 - Any decision made by your instructor is final
- Ski and board practice:
 - All slope users must meet the minimum safety requirements of being able to control speed and direction, link turns, use of a drag/button lift and stop on command. Any person that does not meet these requirements will be removed from the slope without refund or credit.
 - Helmets are compulsory for the use of jumps, rails and slalom poles.
 - Slope users must follow the FIS safe way code and respect other slope users.
- Ringos:
 - Age and time restrictions apply to sessions. This is for your safety and enjoyment and will be enforced by staff.
 - The lift is physically demanding. If you struggle to use it there are footsteps provided.
 - Spectators must not step on to or through the lift track and remain a safe distance away.
 - We recommend removing any loose items before taking part.
- Tobogganing:
 - Slopes are watered regularly. As a consequence, you may get wet.
 - Age and time restrictions apply to sessions. This is for your safety and enjoyment and will be enforced by staff.
 - You may roll off, spin round and go backwards.
 - Please use the step; do not walk up the slope.
 - We recommend removing any loose items before taking part.